

General Relief Program

What is the General Relief Program?

The General Relief Program helps Virginia residents who find themselves in emergency situations. The program offers: assistance with medical bills, dental bills and burial expenses; assistance for unattached children; and interim assistance.

How does it work?

The amount of benefits a household receives is based on family income, resources, the number of people for whom you are applying, and, for some programs, certain household expenses.

Immigration Status

To receive General Relief you must be a US citizen or meet certain requirements if you are an immigrant.

How does one apply?

- Visit the Fairfax County Department of Family Services to pick up an application.
- Call the Fairfax County Department of Family Services to ask that an application be mailed to you.
- Print out the [General Relief application](#) found on the Virginia Department of Social Services website.

You may need to be interviewed by an eligibility worker, depending on the type of assistance you are requesting.

Contact Information

Fairfax County Department of Family Services
Pennino Building
12011 Government Center Parkway
Suite 232
Fairfax, VA 22035
Phone: (703) 324-7500
TTY: (703) 222-9452
Hours: 7AM-7PM, Monday-Thursday; 8AM-4:30PM, Friday
Office Hours: 8AM-4:30PM, Monday-Friday