

# General Relief Program

## What is the General Relief Program?

The General Relief Program helps Virginia residents who find themselves in emergency situations. The program offers: assistance with medical bills, dental bills and burial expenses; assistance for unattached children; and interim assistance.

## How does it work?

The amount of benefits a household receives is based on family income, resources, the number of people for whom you are applying, and, for some programs, certain household expenses.

## Immigration Status

To receive General Relief you must be a US citizen or meet certain requirements if you are an immigrant.

## How does one apply?

- Visit the Fairfax County Department of Family Services to pick up an application.
- Call the Fairfax County Department of Family Services to ask that an application be mailed to you.
- Print out the [General Relief application](#) found on the Virginia Department of Social Services website.

You may need to be interviewed by an eligibility worker, depending on the type of assistance you are requesting.

## Contact Information

Fairfax County Department of Family Services  
Pennino Building  
12011 Government Center Parkway  
Suite 232  
Fairfax, VA 22035  
Phone: (703) 324-7500  
TTY: (703) 222-9452  
Hours: 7AM-7PM, Monday-Thursday; 8AM-4:30PM, Friday  
Office Hours: 8AM-4:30PM, Monday-Friday