

Energy Assistance (Fuel, Cooling Crisis)

What is Energy Assistance?

The Energy Assistance Program helps Virginia's low- and moderate-income households pay their energy bills. The Program provides four forms of help: Fuel Assistance, Crisis Assistance, Cooling Assistance, and Weatherization Assistance.

Fuel Assistance

How does it work?

The Fuel Assistance program helps households pay for their home heating by paying a portion of their bill. To be eligible for Fuel Assistance, a household must be responsible for its heating bill.

How does one apply?

- Visit the Fairfax County Department of Human Services to pick up an application
- Call the Fairfax County Department of Human Services to ask that an application be mailed to you.
- Print out the [Energy Assistance Program application](#) from the Virginia Department of Human Services website.

The application period is limited. The last day for application for *non-emergency* assistance for Winter 2010/2011 is November 12, 2010.

Crisis Assistance

How does it work?

The Crisis Assistance Program helps households pay for heating bills, heating equipment and emergency shelter when fuel assistance and other resources do not meet the household's needs. Some examples of emergencies include: lack of heat, utility cut-off, and broken or unsafe heating equipment.

Crisis Assistance may include:

- Payment of utility security deposit
- Purchase of portable space heater
- Purchase of primary home heating fuel
- Payment for emergency shelter
- Payment of primary heat utility bill
- Repairing of heating equipment
- Replacement of heating equipment

To be eligible for Crisis Assistance, you must be a citizen or meet certain requirements.

How does one apply?

- Call the Fairfax County Department of Family Services to ask that an application be mailed to you.
- Print out the [Energy Assistance Program application](#) from the Virginia Department of Human Services website.

Contact Information

Department of Family Services energy assistance
Phone: (703) 324-7604, TTY 703-222-9452

Fairfax
Pennino Building
12011 Government Center Parkway
Phone: (703) 324-7500, TTY 703-222-9452

Falls Church
6245 Leesburg Pike (Route 7)
Phone: (703) 533-5300, TTY 703-533-5316

Reston
Lake Anne Office Building
11484 Washington Plaza West
Phone: (703) 787-4900, TTY 703-707-9346

Richmond Highway/Alexandria
South County Center
8350 Richmond Highway
Phone: (703) 704-6353, TTY 703-799-3435

Cooling Assistance

What is Cooling Assistance?

Cooling Assistance helps with cooling emergencies resulting from extreme heat. Four types of assistance are available:

- Purchase, replacement and installation of an air conditioner
- Repair of a central air conditioning unit or heat pump
- Payment of an electric utility security deposit
- Payment of an electric bill to allow use of cooling equipment

The household must include at least one vulnerable person, and there must be a cooling need.

How does one apply?

- Visit the Fairfax County Department of Human Services to pick up an application.
- Call the Fairfax County Department of Human Services to ask that an application be mailed to you.
- Print out the [Energy Assistance Program application](#) from the Virginia Department of Human Services website.

Weatherization Assistance

What is Weatherization Assistance?

This program helps households with energy efficiency and air infiltration measures. To be eligible for any type of Weatherization Assistance the household must contain at least one vulnerable person.

How does one apply?

- Call your local weatherization provider
- Visit the Virginia [Department of Housing and Community Development](#) website.

Contact Information

Community Housing Partners
Phone: (540) 955-5630