

Energy Assistance (Fuel, Cooling Crisis)

What is Energy Assistance?

The Energy Assistance Program helps Virginia's low- and moderate-income households pay their energy bills. The Program provides four forms of help: Fuel Assistance, Crisis Assistance, Cooling Assistance, and Weatherization Assistance. Alexandria residents can contact the Alexandria Department of Human Services Office of Community Services at (703) 838-0901.

Fuel Assistance

How does it work?

The Fuel Assistance program helps households pay for their home heating by paying a portion of their bill. To be eligible for Fuel Assistance, a household must be responsible for its heating bill.

How does one apply?

- Visit the Alexandria Department of Human Services to pick up an application.
- Call the Alexandria Department of Human Services and ask that an application be mailed to you.
- Print out the Energy Assistance Program [application](#) available on the Virginia Department of Human Services website.

The application period is limited; Fuel Assistance applications are accepted between the second Tuesday in October and the second Friday in November at the Alexandria Department of Human Services. You can expect to know whether your application has been approved by mid-December.

Crisis Assistance

How does it work?

The Crisis Assistance Program helps households pay for heating bills, heating equipment and emergency shelter when fuel assistance and other resources do not meet the household's needs. Some examples of emergencies include: lack of heat, utility cut-off, and broken or unsafe heating equipment.

Crisis Assistance may include:

- Payment of a utility security deposit
- Purchase of a portable space heater
- Purchase of primary home heating fuel
- Payment for emergency shelter
- Payment of a primary heat utility bill
- Repair of heating equipment
- Replacement of heating equipment

To be eligible for Crisis Assistance, you must be a citizen or meet certain requirements.

Applications for equipment-related assistance, security deposits and emergency shelter are accepted between November 1 and March 15 at the Alexandria Department of Human Services.

How does one apply?

- Visit the Alexandria Department of Human Services to pick up an application.
- Call the Alexandria Department of Human Services and ask that an application be mailed to you.
- Print out the Energy Assistance Program [application](#) available on the Virginia Department of Human Services website.

Cooling Assistance

What is Cooling Assistance?

Cooling Assistance helps with cooling emergencies resulting from extreme heat.

Four types of assistance are available:

- Purchase, replacement and installation of an air conditioner
- Repair of a central air conditioning unit or heat pump
- Payment of an electric utility security deposit
- Payment of an electric bill to allow use of cooling equipment

The household must include at least one vulnerable person, and there must be a cooling need.

How does one apply?

- ▣ Visit the Alexandria Department of Human Services to pick up an application.
- ▣ Call the Alexandria Department of Human Services and ask that an application be mailed to you.
- ▣ Print out the Energy Assistance Program [application](#) available on the Virginia Department of Human Services website.

Weatherization Assistance

What is Weatherization Assistance?

This program helps households with energy efficiency and air infiltration measures. To be eligible for any type of Weatherization Assistance the household must contain at least one vulnerable person.

How does one apply?

- ▣ Call your local weatherization provider.
- ▣ Visit the Virginia [DHCD website](#).

Contact Information

Community Housing Partners
Phone: (540) 955-5630