

Police, Fire and Ambulance Dispatcher

**Median hourly
earnings:
\$19.23**

**Median annual
earnings:
\$41,360**

Occupation Description

Police, Fire, and Ambulance Dispatchers take calls reporting crimes and police emergencies. They send orders to police patrol units in the area of the call to investigate the report. They use the radio, telephone, or computer equipment to take and pass on reports of fires and medical emergencies. The position has 12-hour rotating shifts which can be altered or extended.

General Knowledge, Skills and Abilities Required for Success on the Job

- Telecommunications
- Public Safety and Security
- Customer and Personal Service
- Speaking
- Judgment and Decision Making

Education and Training Needed

- Most Common Educational/Training Level: Moderate-term-on-the-job training

Qualifications

Related work experience in a past job that has given the job seeker the knowledge, skills, and abilities included above. A substitution of education for work experience may be allowed.

Where to Apply

DC Office of Personnel, Reeves Center Personnel Office
2000 14th St., NW, Fourth Floor
Washington, DC 20009
(202) 671-1309